Residential Security Installation Technician

Safe Home Security is hiring a Residential Security Installation Technician for our East Coast Region, Relentless. This position is based in the Raleigh area and requires extensive overnight travel with our team throughout the Southeast region for the next several months. We cover hotel costs for overnight work travel. The manager will discuss other travel arrangements during the interview.

We can train you to install our security systems. We're looking for someone who has experience working with their hands, is comfortable using tools and ladders, and takes pride in careful, professional work in customers' homes. Construction, maintenance, handyman, cable installation, and similar experience are all relevant.

About us

Safe Home Security has protected communities for more than 30 years and serves over 200,000 customers. Our residential services include video surveillance, home automation, and monitored security systems.

Our East Coast Region has served communities across NC, SC, and VA for more than five years. Our leadership team brings over 30 years of combined experience in the home security industry.

Learn more about our region at www.relentlessregion.com/join or on Instagram at @relentless.region.

What you'll do

- Install and service residential security systems, cameras, and related equipment.
- Use hand and power tools to mount and set up equipment in customers' homes.
- Safely climb ladders and perform the physical tasks involved in installation.
- Test equipment, troubleshoot issues, and make sure systems work properly.
- Teach customers how to use their systems after installation and answer their questions.
- Coordinate with the sales team to complete scheduled installations.
- Travel with the team to customer appointments throughout the Southeast region.

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What we’re looking for

- Some hands-on experience in construction, maintenance, handyman work, cable installation, or a similar field preferred.
- Comfort using hand and power tools and working safely on ladders.
- Ability to explain how a system works clearly and patiently so customers feel confident using it.
- Willingness to learn security system installation and troubleshooting.
- A dependable teammate who communicates constructively, adapts when plans change, and helps solve problems on busy days.
- Interest in building a long-term career with the team and readiness for an especially demanding travel schedule over the next several months.
- Attention to detail and professionalism in customers’ homes.
- A valid driver’s license and your own reliable vehicle.
- Ability to pass a background check.
- Must be at least 18 and authorized to work in the United States.

Previous security installation experience is a plus, but it is not required. We provide training and opportunities to grow with the team.